



Oscar Munoz
Chief Executive Officer

March 16, 2020

The Honorable Steven Mnuchin
Secretary
U.S. Department of Treasury
Washington, D.C. 20220

The Honorable Nancy Pelosi
Speaker
U.S. House of Representatives
Washington, D.C. 20515

The Honorable Mitch McConnell
Majority Leader
U.S. Senate
Washington, D.C. 20510

The Honorable Charles Schumer
Minority Leader
U.S. Senate
Washington, D.C. 20510

Secretary Mnuchin, Speaker Pelosi, Leader McCarthy, Leader McConnell & Leader Schumer:

On behalf of the nearly 100,000 airline professionals at United Airlines, we -- the leaders of the company's management and organized labor unions -- have a simple message: please act quickly -- this week -- to protect our livelihoods.

Last week, the World Health Organization designated COVID-19 a global pandemic. Public health experts, who are urging people to stay home, and government officials, who are acting quickly to restrict travel, are rightly focused on containing the spread of the virus. We unequivocally support prudent steps like these to keep the American people safe. But, these actions have also created a fast-moving, financial crisis unlike anything the US airline industry has faced before. In fact, the financial impact of this crisis on our industry is much worse than the stark downturn that we saw in the aftermath of the 9/11 attacks.

March is typically our busiest month of the year. This year, in just the first two weeks of March, we have welcomed more than one million fewer customers on board our aircraft than the same period last year. We're also currently projecting that revenue in March will be \$1.5 billion lower than last March. The bad news is that it's getting worse. We expect both the number of customers and revenue to decline sharply in the days and weeks ahead.

To be clear, we're asking for bipartisan action by the Administration and the United States Congress this week to offer support to the men and women of United Airlines. Their jobs are now at risk because United had to stop service to countries with travel bans and we've been forced to dramatically shrink our schedule in response to dramatically shrinking demand. Financial support that you provide would allow United to continue paying our employees as we weather this crisis -- protecting tens of thousands of people from imposing a temporary furlough.



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Thank you for working with us over the last several weeks as we have worked collaboratively to meet this urgent challenge. Your continued leadership – and action – this week will make all the difference, not just for United, but for all the businesses and local economies that depend on us.

Very Respectfully,

Captain David Bourne
Director, Airline Division
International Brotherhood of
Teamsters

Ken Diaz
MEC President
United Airlines Master
Executive Council
Association of Flight Attendants
– CWA

Captain Todd Insler
Chairman
United Master Executive Council
Air Line Pilots Association, Intl.

Sito Pantoja
General Vice President
International Association of
Machinists
and Aerospace Workers

Craig Symons
President
Professional Airline
Flight Control Association

